



WISE

The wise choice in voice by **RTC**
COMMUNICATIONS

From Chaos to Clarity: How WISE Changed Everything. Washington Catholic Schools

Washington Catholic Schools knew that effective communication was essential—not just for staff, but for students, parents, and the broader school community. As the school expanded, their existing tools couldn't keep up. That's when they turned to RTC Communications and the WISE Voice System. What followed was a transformation: one platform that brought calls, messaging, and video together, improving day-to-day operations and strengthening connections across every grade and department.

What WCS System Wasn't Doing

Lack of Integration

Their old setup juggled separate tools for calls, messaging, and video—none worked seamlessly, causing confusion and inefficiencies.

Limited Scalability

As the school grew, the old system couldn't keep up. Adding users or features was difficult, limiting growth and flexibility.

No Centralized Support or Insights

Without a seamless system, communication between the office and warehouse was delayed, disrupting daily operations and slower fulfillment.

Solutions WCS Desired with a New Communication System

All-in-One Communication

Combined phone calls, messaging, and video conferencing into a single, easy-to-use platform.

Scalable Infrastructure

Allowed the school to grow without outgrowing their communication system.

Streamlined Management

Gave administrators centralized control and visibility to monitor and support communication efficiently.

THE WISE DIFFERENCE

- **Education-Focused Customization**
- **Scalable Without Complexity**
- **Reliable Local Support**

WISE is tailored for school environments—supporting classrooms, front offices, and remote learning with tools designed specifically for educational needs.

Unlike rigid systems, WISE grows with your school—easily adding lines, extensions, or features without requiring major infrastructure changes.

Powered by RTC, schools get personalized service, fast troubleshooting, and a team that understands the urgency of staying connected.



Conclusion

Switching to WISE Voice empowered Washington Catholic Schools to modernize their communication, reduce complexity, and create a more connected learning environment. With a system that's easy to use, flexible to grow, and backed by responsive local support, they're now better equipped to focus on what matters most—educating students and engaging their community. For schools facing similar challenges, WISE offers a future-ready solution built with education in mind.