

RTC Communications offers Lifeline Assistance to eligible customers. Lifeline Assistance provides eligible residential customers with a \$9.25 discount on monthly local phone service or broadband internet service when selecting a speed package of 18/2 or greater. Exceptions may apply to the speed package, please contact RTC Communications to inquire. Lifeline Assistance is available to all residential customers who meet the following requirements:

- Customers, their dependents, or their household must be participants in one of the following programs: Medicaid, SNAP, Supplemental Security Income (SSI), federal public housing assistance (Section 8) or the Veteran's or Survivor's Pension Benefit.
- In addition, a customer may be eligible if his or her household income is at or below 135% of the Federal Poverty Guidelines.

To apply for Lifeline Assistance, please contact our office at (812) 486-3211. Application forms for Lifeline Assistance are available in our office. Lifeline customers must annually recertify their continued eligibility by the anniversary of their service initiation date.